



Frequently Asked Questions

Our #1 Priority is the Safety of Our Travelers!

Booking & Payments

1. How Do I Reserve Seats?

- Go to paradisetravelwithanita.com
- From the top menu, select Trips and Packages, then choose the trip you'd like to book.
- For payment, choose Full Payment or Deposit.
- Use the Quantity box to enter the total number of travelers you're booking.
- Enter your information as the group leader and the names of all the other travelers that will be with you.
- Select how you would like to pay, Klarna, Affirm, Afterpay, Woopay, PayPal, Venmo or credit card.
- Select View Cart
- Put in your payment information. You'll receive a confirmation email within 24 hrs with your invoice.
- When making payments or final payment on your invoice, call us at 740-584-3129 and we can take credit cards over the phone, you will be charged a 3.5% fee or you can mail a check to Paradise Travel with Anita at P.O. Box 471 Cambridge, OH 3725.
- If you have any questions or are having trouble with the Website contact us at 740-584-3129 and we can get you set up over the phone.

Trip Information & Policies

Are all ages welcome on the bus trips?

Yes! Travelers of all ages are welcome on Paradise Travel with Anita Trips. Families, Friends, and groups of every generation join our trips.

Children must always be supervised by a parent or guardian, who is responsible for ensuring they follow bus rules and group expectations for safety and comfort.

If a trip has an age restriction, it will be clearly listed on the trip description when booking.

What is the Role of Paradise Travel with Anita Host?

Every trip has a Paradise Travel with Anita Host onboard to make sure things run smoothly.

- Your host will share updates, schedules and reminders during the trip.
- Their contact information is shared on your itinerary before departure.
- If something comes up during your journey, please speak directly with your host-they're there to help!

Please keep in mind: Hosts may not be able to answer calls or messages right away while managing the group. Patience and kindness go a long way-staying calm helps keep the trip stress-free and enjoyable for everyone.

Will I have free time during the trip?

Yes, unless otherwise noted, some Paradise Travel with Anita trips are designed for independent exploring.

You'll receive trips, maps and suggestions-but how you spend your time is completely up to you.

Sightseeing, shopping, dining, or simply relaxing it's your trip, your pace.

Where are the pick-up and parking locations?

Pick up spots vary by trip and are listed on each trip page. Common locations include:

Cambridge Walmart- 61205 Southgate Rd Cambridge, OH 43725.

Please park in front of the Garden Center back by the Grey and White Electric car chargers.

Heading East:

- Barnesville Park N Ride - 66379-66383 Mt. Olivett Rd, Barnesville, OH 43713
- St. Clairsville Walmart - 50739 Valley Plaza Dr St. Clairsville, OH 43950
Please park in the lower lot right after the stop sign across from Eat N Park Restaurant.

Heading West:

- Zanesville Sunrise Center - 300 Sunrise Center Dr. Zanesville, OH 43701
Please park in the middle of the parking lot across from The Child Care Center. There is no store open in the area so we won't disturb any of the businesses.
- Newark Park N Ride - Exit 132 off of interstate 70 across from Duchess and Tic Tac Taco. This park n ride does not have a physical address.

Heading North:

- Newcomerstown McDonalds - 211 Adena Dr Newcomerstown, OH 43832.
Please park in the open lot next door to McDonald's
- New Philadelphia - Park N Ride 963 OH-39, New Philadelphia, OH 44663

Heading South:

- Caldwell Park N Ride - 16761 McConnellsville Rd, Caldwell, OH 43724
- Marietta Lowes - 842 Pike Street, Marietta, OH 45750
Please park in the open lot in front of the Lumber Yard.

Parking: Travelers may park at our designated pick up locations for the duration of the trip. Paradise Travel with Anita Bus Tours or our Pickup Partners are not responsible for Vehicles or belongings left behind. Please park only in Approved Area;s to avoid towing or fines.

What are Paradise Travel with Anita's behavior reminders?

We're all about good vibes, kindness, and respect. To keep trips enjoyable for everyone:

- No smoking or vaping on the motorcoach
- No alcohol or illegal drug use

- Use kind and respectful language
- Keep the bus clean - Trash bags will be available at each stop.

Photo Policy:

We love capturing fun memories on trips! Photos may be used in Paradise Travel with Anita's Social Media or Promotional materials. If you prefer not to be photographed please let our host know before the trip.

Are there safety tips I should keep in mind while traveling?

Yes! We recommend a few simple steps to keep your trip smooth and stress free:

- Pin your Pick-up and Drop-off location on your phone
- Stay with your group whenever possible
- Share your location with your Paradise Travel with Anita host.
- Stay Hydrated and bring a refillable water bottle
- Keep valuables in a secure bag
- Bring a portable charger to keep devices powered.
- Always be aware of your surroundings.

What happens if there are delays or disruptions?

Travel sometimes comes with surprises- like traffic, weather, or other unforeseen delays.

- If a delay happens, we'll keep you updated and adjust smoothly as possible.
- Please note: Paradise Travel with Anita Bus Tours is not responsible for extra costs that may arise due to delays (such as meals, hotel stays, or missed activities)

We always recommend packing patience, flexibility, and a positive attitude - it truly goes a long way in keeping the trip fun for everyone!

Packing List

How much luggage can I bring?

Each traveler may bring:

- One Suitcase (stored under the bus)
- One personal tote or small backpack (stored in the overhead space)

Please keep luggage to a reasonable size for comfort, storage and for the respect of other passengers.

Our Luggage Tags required?

Yes! Luggage tags are required for all bags.

Each tag should include:

- First + Last Name
- Address
- Mobile Phone
- Boarding Location

This helps keep belongings organized and easy to identify during loading and unloading.

What should I pack in my overnight and onboard essentials?

To stay comfortable and prepared we recommend:

Overhead Bag (with in reach):

- Medications (plus one extra days worth)
- Toothbrush, toothpaste, deodorant
- Phone chargers and portable batteries
- Blanket, travel pillow, sleepmask, ear plugs

Suitcase/overnight bag (stored under the bus)

- Comfortable clothes and shoes
- Dry Shampoo, baby wipes, lip balm
- Light jacket, rain gear, sun screen

Travelers may leave items (pillows, blanket, totes, chargers) on the motorcoach during sightseeing stops. The bus is locked when the driver is away, but Paradise Travel with Anita Bus Tours is not responsible for lost, damaged or stolen belongings. Keep valuables with you for peace of mind.

What about electronics and entertainment?

Some motorcoaches have power outlets or USB ports, but they aren't guaranteed to be available or working.

- Bring a portable charger/power bank

- Download music, podcasts, or shows ahead of time since Wi-Fi may be spotty
- Head phones are recommended for personal entertainment.

What can I bring for extra comfort on the bus?

Many travelers like to bring:

- A neck pillow, travel pillow, or small back pillow.
- A seat cushion for added comfort
- Ear plugs and a sleep mask if you're sensitive to light or noise.

Can I bring my own food and drink?

Yes! You're welcome to bring small snacks and drinks.

- Paradise Travel with Anita provides water bottles and light snacks, stored underneath in the motorcoach compartment and made available at rest stops.
- Small coolers that fit at your feet are allowed but may reduce leg space. Coolers must be 100% leak proof.
- Drinks must have a twist-off tops. Or in a spill proof cup.

Please help keep the motorcoach clean by using trash bags at each stop.

Seating & Travel Essentials

Will my group be seated together?

Yes! Families, Friends and groups are always seated together- even if you booked separately.

- We do not do a seating chart for any seats.
- We ask that the first person in your group that loads the bus to save enough seats around you for the rest of your group, even if they are getting picked up at another location.
- If we have more than one bus going and you guys have booked separately please let us know so we can make sure you are on the same bus.
- If you need a front seat reserved we ask that you let us know ahead of time and we will reserve those seats with your name on them before anyone enters the bus.

What comforts and amenities are available on the motorcoach?

Our motorcoaches are designed with your comfort in mind! Amenities may include:

- Reclining seats- We just ask that you be courteous and check with the passengers behind you before reclining fully.
- Climate control is set at 68 degrees to reduce motion sickness and ensure comfort-bring a blanket or sweater if you tend to get cold.
- Onboard restrooms (best reserved for emergencies though we encourage using rest stops for comfort)
- Power outlets and USB ports- some coaches include 110v outlets or USB ports. But they aren't guaranteed to be available or working. We recommend bringing a portable charger.
- Wi-Fi-available on most coaches, though signal strength and reliability may vary
- TV or Entertainment Systems (availability varies by coach)

How often do we stop for breaks?

We make regular stops every few hours so travelers can stretch, use restrooms and grab snacks.

On Red Eye Trips we will make an early morning stop before we arrive at our destination for travelers to freshen up and change clothes before the day ahead.

Will the bus be accessible during the day?

- Red Eye trips the bus is not accessible due to the fact the bus is with the driver at his hotel while he sleeps.
- Most day trips the bus is accessible depending on where the bus has to park after drop off.

The best advice is to take with you anything you may need once leaving the bus.

What if I have accessibility needs or Special requests?

Paradise Travel with Anita is committed to making travel enjoyable for all guests.

- If you or someone in your group has mobility needs please let us know before the trip, so we can be prepared to help when needed.
- If you need a front seat reserved, let us know in advance and we will put a reserved sign on the seat with your name.

What should I keep in mind for weather and comfort?

Weather can be unpredictable and varies by season and destination. We recommend:

- Dressing in layers so you can adjust to the changes in temperature.
- Bring a lite rain jacket, umbrella, and comfy walking shoes
- Packing small extras like sunscreen, Sunglasses or gloves depending on the season.

A little preparations goes a long way in making sure you stay comfortable and enjoy the trip, no matter what the forecast brings!

Cancellation & Terms;

What is the Cancellation Policy?

By purchasing these tickets, you agree to the terms and conditions below.

- No seat is reserved until the deposit is received.
- \$50 of your deposit is non-refundable/non-transferable
- On day trips or Red Eye Trips refunds are only given if the seat/seats can be resold prior to departure. Refunds for the amount minus the \$50 will be sent back to you.
- On Multi-Night trips refunds are as followed:
 - Cancellation 50 Days or more in Advance, full refund minus \$50 to reserve your seat and any unrecoverable expenses (Tickets, Hotel, Meal Deposits, etc.)
 - Cancellation 14-50 Days in Advance Minus \$50 to reserve your seat plus 10% of the trip cost will be charged plus any uncoverable Expenses.
 - Cancellation 13 days before NO REFUND.
- Full Refunds are only given if Paradise Travel with Anita or the Bus Company cancels the trip for any reason.
- If for any reason an additional overnight is required, you are responsible for your own hotel stay.

Passenger Conduct Policy

- Paradise Travel with Anita Bus Tours reserves the right to refuse service to anyone
- Unkind or unsafe behavior is not tolerated
- No smoking/vaping on the motorcoach
- Alcohol or drug influenced behavior will result in removal at the travelers expense.

No-Shows & Late Arrivals Policy

- Arrive 15 minutes early before departure
- We pull out at the exact departure time, so if you are late and don't touch base with us you will get left behind with no refund.

Tickets & Fare Policies

- Tickets are only valid for the selected dates
- NO retroactive discounts after booking
- Fares may change at any time, but will be given notice as soon as possible.

Types of Paradise Travel with Anita Trips

What kind of trips do you offer?

At Paradise Travel with Anita Bus Tours, we offer a variety of trip styles designed to fit every kind of traveler. Whether you're looking for a relaxing escape, a quick day trip, a lively group getaway, or an extended multi-day adventure-we've got something for everyone. With motorcoach travel, cruise options and international experiences, every trip is built for comfort, connection and unforgettable memories.

Day Trips

Need a quick escape? Our Day Trips are the perfect way to hit the road, have fun and be home the same day-No hotel stay needed. Whether it's a lively festival, a charming town, theater show, museum, or baseball game, you'll enjoy a full day to explore, shop, dine and make memories your way.

Red Eye Trips

Ready for an unforgettable quick getaway? Travel overnight by motorcoach and wake up at your destination ready to explore! After a morning freshen-up stop, spend the day sight seeing, enjoying the local food, and soaking in the experience. That evening, you'll load the motorcoach and sleep your way home - no hotel stay needed.

Hotel Included Stay Trips

Craving a getaway with the perfect balance of adventure and relaxation? Our hotel included stay trips that give you two full days to explore. Unwind and make lasting memories with a comfortable hotel stay included. Ride in comfort by motorcoach, settle into a well-located hotel close to the action, and enjoy the freedom to discover the destination your way - whether it's sightseeing, shopping, dining or simply soaking it all in. Unless otherwise noted under What's included in your Trip, daily activities and sight seeing are flexible- giving you the freedom to explore independently at your own pace.

Multi-Day Trips

For those seeking extended structured adventures, our multi-day trips offer the perfect way to take in a new destination with tours of top attractions in the area, motorcoach transportation, hotel accommodations, most meals and attractions included. These trips allow less free time to explore on your own.

Cruises

Set sail on an unforgettable all-inclusive cruise adventure to breathtaking destinations. Whether we travel by motorcoach or catch a flight to the port, Paradise Travel with Anita handles all logistics so you can relax and focus on the journey ahead. Unless otherwise noted in what's included in your trip onboard activities and port excursions are independent - giving you the flexibility to choose how you'd like to spend your time.

International Trips

Dreaming of castles, coastlines or charming villages abroad? Let Paradise Travel with Anita take you there with confidence and ease. Our international trips are fully guided and thoughtfully planned giving you a worry-free way to explore the world beyond the U.S.

Before you go guide (see Paradise Travel with Anita Guide)

