

Return & Refund Policy

By purchasing these tickets, you agree to the terms and conditions below.

- No seat is reserved until the deposit is received.
- All deposits are non-refundable/non-transferable
- On day trips or Red Eye Trips refunds are only given if the seat/seats can be resold prior to departure. Refunds for the amount minus the deposit will be sent back to you.
- On Multi-Night trips refunds are as followed:
 - Cancellation 50 Days or more in Advance, full refund minus deposit to reserve your seat and any unrecoverable expenses (Tickets, Hotel, Meal Deposits, etc.)
 - Cancellation 14-50 Days in Advance Minus Deposit to reserve your seat plus 10% of the trip cost will be charged plus an uncoverable Expenses.
 - Cancellation 13 days before NO REFUND.
- Full Refunds are only given if Paradise Travel with Anita or the Bus Company cancels the trip for any reason.
- If for any reason an additional overnight is required, you are responsible for your own hotel stay.
- No Alcohol is allowed on the bus, No smoking and/or vaping.
- Paradise Travel with Anita cannot be held liable for missing, lost or stolen items.
- Paradise travel with Anita is not responsible for any personal security.
- Travel insurance is highly recommended but optional and can be purchased at www.insuremytrip.com.